



Payment & cancellation terms for groups, events & catering

Booking until 60 days before the visit day/catering:

Day of reservation	Deposit in the amount of 50% of the booked service - payable within 14 days
until 60 days before reservation/catering	free cancellation of the whole event or group
59 until 14 days before reservation/catering	In case of cancellation of the entire event or the entire group, the deposit of 50% will be retained.
14 days before reservation/catering	Notification of the guarantee number of persons
13 until 0 days before reservation/catering	In case of reduction or cancellation 100% of the total amount
after the visit/catering	Final invoice is issued

Booking 59-14 days before reservation:

Day of reservation	Deposit in the amount of 50% of the booked service – payable within 7 days In case of cancellation of the entire event or the entire group, the deposit of 50% will be retained.
14 days before reservation/catering	Notification of the guarantee number of persons
13 bis 0 days before reservation/catering	In case of reduction or cancellation 100% of the total amount
after the visit/catering	Final invoice is issued

Bank Account:

Receiver: Donauturm Aussichtsturm- und Restaurantbetriebsgesellschaft m.b.H.

IBAN: AT81 1200 0006 1238 0667

BIC/SWIFT: BKAUATWW

Reference number: insert number of the deposit