

# top of payment & cancellation terms

## Payment & cancellation terms for groups and events

### Booking until 60 days before the visit day:

<b>Day of reservation</b>	Deposit in the amount of 50% of the booked service – payable within 14 days
<b>until 60 days</b> before reservation	free cancellation of the whole event or group
<b>59 until 14 days</b> before reservation	In case of cancellation of the entire event or the entire group, the deposit of 50% will be retained.
<b>14 days</b> before reservation	Notification of the guarantee number of persons
<b>13 until 0 days</b> before reservation	In case of reduction or cancellation 100% of the total amount
<b>until 7 days</b> before reservation	Notification of intolerances or menu changes
<b>after the visit</b>	Final invoice is issued

### Booking 59-14 days before reservation:

<b>Day of reservation</b>	Deposit in the amount of 50% of the booked service – payable within 7 days In case of cancellation of the entire event or the entire group, the deposit of 50% will be retained.
<b>14 days</b> before reservation	Notification of the guarantee number of persons
<b>13 bis 0 days</b> before reservation	In case of reduction or cancellation 100% of the total amount
<b>until 7 days</b> before reservation	Notification of intolerances or menu changes
<b>after the visit</b>	Final invoice is issued

Thank you for your cooperation, we are looking forward to welcome you at the Danube Tower Vienna!

Your Danube Tower Team